



Neighbourhoods



What Neighbourhoods will mean in practice

Our City & Hackney vision:

Working together across City and Hackney to support people and their families to live the healthiest lives possible and receive the right care where and when they need it.

- **Neighbourhoods** where people and communities are actively supported to help themselves and each other
- **More support** for residents and their families to get healthy, stay well and be as independent as possible
- **Addressing the wider social and economic determinants of health** for all of the population reducing inequalities in outcomes
- **Joined up and personalised care** that meets the physical, mental, social and related needs of residents and their families
- **High quality** GP practices, pharmacies & community services offering people more support closer to home
- **Thriving local hospitals** for people when they need them

Our City & Hackney shared principles:

Across the city and Hackney system by working together we will...

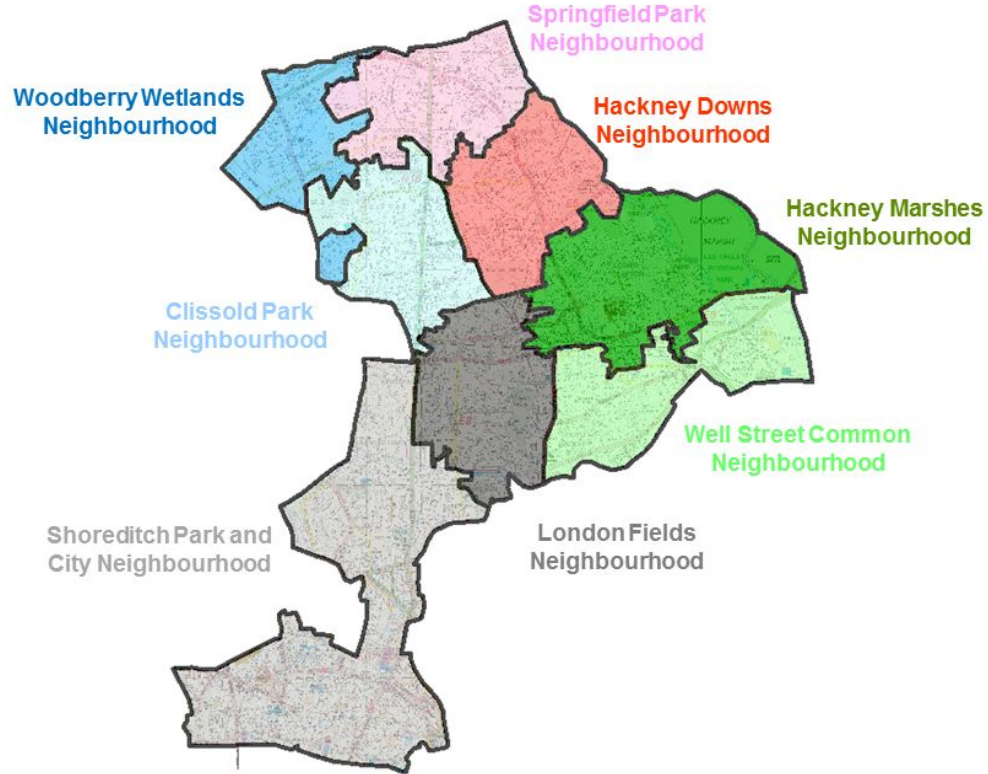
- Adopt an **asset based approach** across all our teams within Neighbourhoods so that we start with recognising the things that people and places have and gain an understanding of what a good life means for them.
- Work together to **build strong and cohesive local Neighbourhoods** where there is a focus on people and communities supporting each other alongside a vibrant and diverse set of services that people can access.
- **Empower our staff** to support people in ways that work them with clear responsibility. Staff are not constrained by professional and organisational boundaries and work together to respond to resident needs. Person, family and Neighbourhood first not organisation first.
- Start by **listening to what is important to residents** within each Neighbourhood as well as using local intelligence to help identify the outcomes and priorities that we want to change.
- Support each **Neighbourhood to determine its own priorities** which will influence where we all focus our efforts.
- Recognise and value the **important contribution of the voluntary and community sector** in improving health and wellbeing and they will play an important leadership role in Neighbourhoods.



About City & Hackney Neighbourhoods

City & Hackney Neighbourhoods

- 8 Neighbourhoods across City & Hackney
- Based on populations of between 30,000 – 50,000
- Small enough to provide personal care, but big enough to make sure residents can use the range of services they need
- Each Neighbourhood recognised as unique and individual with variety of assets (people, organisations and buildings and physical places)



Who will be in the Core Integrated Neighbourhood Team

Darker shading denotes currently in Neighbourhood Health and Care Services Alliance
 * Denotes work underway to develop Neighbourhood service model



Services that are not currently within Neighbourhood Health and Care Services

Services that are within Neighbourhood Health and Care Services

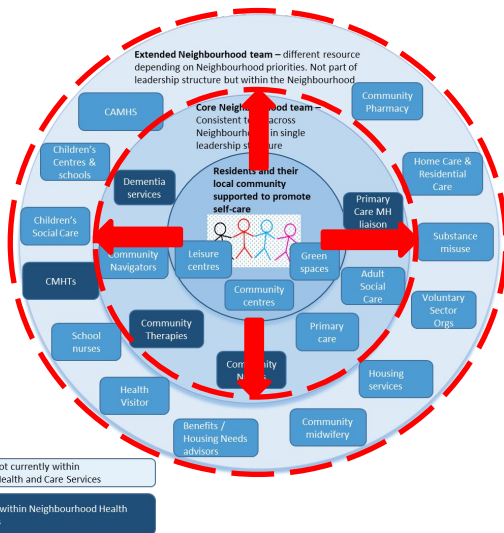
Core Neighbourhood Team <i>Consistent team across all Neighbourhoods within single leadership structure</i>	1. Primary Care Network	5. Community Navigator / Social Prescribing / Community Connector / Other Care Navigators*
	2. Primary Care Mental Health Liaison*	6. Dementia Services
	3. Adult Community Therapy*	7. Adult Social Care*
	4. Adult Community Nursing*	

Nb. Services in the Core Neighbourhood team may also have aspects which are delivered City & Hackney wide & retain professional links

Core Neighbourhood team

- The Core Neighbourhood Team will be consistent across all Neighbourhoods
- They are a multi-disciplinary, multi-agency team working closely together whilst maintaining links to employer / profession. Potentially matrix line management model.
- The Core Team may include VCSOs if they are delivering a service e.g. social prescribing / community navigation
- Not all staff in these services will be in the core team e.g. some aspects of these services will still remain City and Hackney wide
- The team will be co-located in the Neighbourhood. This will predominantly to support Multi-Disciplinary Meetings and co-working space. It is not expected (at least initially) that there would be a need for clinical space.
- The team will adopt a strengths / asset based approach focusing on prevention and recognising the importance of the social determinants of health
- There will be a strong commitment to safeguarding throughout the team

Who will be in the Extended Neighbourhood Team



Extended Neighbourhood Team

Different resource depending on Neighbourhood priorities not part of leadership structure

1. Housing Services (LBH)

2. Substance Misuse Team and other public health services

3. Children's social care

4. Benefits / housing need advisors

5. Community midwifery

6. CAMHS and school nursing

7. Community Mental Health Team*

8. Children's centres & schools (education)

9. Health visitor

10. Community Policing

Supported by the following who work in the Neighbourhood

But not part of single team

1. Wider Voluntary Sector Organisations*

3. Home Care & Residential Care Providers

2. Community Pharmacy*

4. Housing Associations

Extended Neighbourhood team

- The extended team would link with the Core Neighbourhood Team but not part of the single leadership / management structure.
- The make-up of the extended Neighbourhood team (e.g. resource) would depend on the priorities from within each Neighbourhood i.e. if there is a greater need for substance misuse support in some Neighbourhoods then the size of resource would be greater.
- The extended Neighbourhood team would likely have a link worker for the relevant Neighbourhood.
- Both the core Neighbourhood team and extended Neighbourhood team would work closely with other organisations (such as VCSOs) who also are based within the Neighbourhood.

Our six priorities for Neighbourhoods - 2020/21 (Year 3)

1. To establish new arrangements in teams that will become part of a community based Neighbourhood team for adults – e.g. Adult community nursing, adult social care, community navigation and establish links with wider services.
2. To start forming these multi-agency Neighbourhood teams providing wrap-around OD and improvement support.
3. To introduce new pathways / support for specific cohorts of the population e.g. Neighbourhood MDMs for people with complex needs, LTC Pathways, MH transformation for population cohorts.
4. To develop new approaches that further strengthen multi-agency working for children, young people and families.
5. To develop approaches to engaging local Neighbourhood based communities (including voluntary sector) and explore Neighbourhood based partnerships.
6. To work with system partners including PCNs to embed a population health approach in Neighbourhoods that helps us to further understand local needs.

More information

[Neighbourhoods webpage](#)

